



HSJ

WORKFORCE VIRTUAL FORUM

15 September 2020

Learning from COVID-19 to create an effective workforce recovery plan to support and protect NHS staff

09:15 – 09:20	Chair's opening remarks <i>Dave West, Deputy Editor, HSJ</i>
09:20 – 09:50	Opening Keynote <i>Prerana Issar, Chief People Officer, NHS England and NHS Improvement</i>
09:50 – 10:00	Live Q&A
10:00 – 10:15	Short break and session change
10:15 – 10:45	The realities of confronting a pandemic: Learning from the frontline <ul style="list-style-type: none">• Hear directly from frontline staff and gain insight into their experiences, concerns, and challenges throughout the crisis• Find out what issues frontline workers would like prioritised as the NHS moves into recovery• Engage in this conversation to ensure national initiatives align with the needs of frontline staff <i>Joanne Hilton, Assistant Chief Nurse for Quality and Workforce, Bradford Teaching Hospitals NHS Foundation Trust</i>
10:45 – 10:55	Live Q&A
10:55 – 11:25	Short break and session change
11:25 –	Tackling health inequalities and the disproportionate impact of COVID-19 on BAME staff

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11.55	<ul style="list-style-type: none">• Find out how the Workforce Race Equality Standard (WRES) is working to eliminate the deep-rooted culture of racial discrimination in the system• Understand the responsibility of leaders to embrace uncomfortable conversations around race and equity in pursuit of making real progress• Gain practical actions and solutions to support BAME staff and learn how you can advance the right behaviours in your organisation• Learn what further steps need to be taken to act on the data, inform future policies and stimulate change <p><i>Professor Dame Donna Kinnair DBE, Chief Executive and General Secretary, Royal College of Nursing</i></p> <p><i>Dr Habib Naqvi, Deputy Director, Workforce Race Equality Standard, NHS England</i></p>
11.55 – 12.05	Live Q&A
12.05 – 13.00	Lunch break
13.00 – 13.30	Prioritising staff wellbeing: Looking after the people who look after the patients <ul style="list-style-type: none">• Learn how you can co-ordinate a trauma-informed approach to proactively respond to the physical and mental pressures experienced by staff• Understand the importance of building long-term individual and collective resilience to mitigate mental health issues before they develop• Hear successful examples from organisations that have created a safe working environment to reduce the risk of infection control, illness, and burnout• What valuable lessons can the NHS learn from the British Army regarding effective leadership, morale injury and trauma?

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	<p><i>Dr Sonya Wallbank, Head of Culture Transformation and National Clinical Lead, Health and Wellbeing COVID-19 Response, NHS England and NHS Improvement</i></p> <p><i>Neil Greenberg, Professor of Defence Mental Health, King's College London</i></p> <p><i>Joe Harrison, Chief Executive Officer & Kate Jarman, Director of Corporate Affairs, Milton Keynes University Hospital NHS Foundation Trust</i></p>
13.30 – 13.40	Live Q&A longer
13.40 – 13.55	Short break and session change
13.55 – 14.25	<p>Strengthening our existing workforce: Understanding what matters most to staff</p> <ul style="list-style-type: none">• Address the need to strengthen our existing workforce and gain insight into staff priorities that will help drive retention• Learn why flexibility matters and how the introduction of digital passports will enable career development and improve quality of patient care• Hear successful case studies from trusts that have prioritised efforts to boost retention and staff satisfaction• Find out how the national workforce strategy will be adapted to close the gap on staffing shortages and tackle challenges around international recruitment
14.25 – 14.35	Live Q&A
14.35 – 14.50	Short break and session change
14.50 – 15.20	<p>NHS Recovery and Reset: Harnessing positives from the crisis response to build a stronger workforce</p> <ul style="list-style-type: none">• Discuss vital lessons and opportunities that can be used to fuel positive change as the system undergoes reformation



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- Find out how to seize opportunities for system working to align and facilitate relationships between national and local levels to make 'system by default' a reality
- Think beyond virtual consultations and gain insight into ways technology can be leveraged to support staff, empower patients, and improve outcomes

Lord Victor Adebowale CBE, *Chair, NHS Confed*

Caroline Beardall, *Director of Workforce and OD, NHS England and NHS Improvement – South East*

**15.20 –
15.30**

Live Q&A & closing remarks